

Miter KPIs 2023	KPI	2023 Achievements	Target
Health, safety and wellbeing	Number of accidents/incidents/near misses at work	0	0
	Number of days lost through sickness absence	0	0
	Number of days lost through work related stress	0	0
	Number of work related injuries	0	0
Complaints	Number of complaints about service provided	0	0
Human Rights	The number of complaints made to Miter regarding its Human Rights	0	0
	Miter will adopt and implement a Policy statement which includes a commitment to respect the International Bill of Human Rights	Achieved	Achieved
UN SDG Goals	Donations to local foodbank	1	5
	Number of sustainable practices introduced to support growth	0	5
	Number of Health and Safety enforcement Notices or prosecutions received	0	0
	Percentage of new employees receiving sustainability induction training/year	100%	100%
	Number of complaints about lack of equality	0	0

Julian Winfield
Managing Director