

A letter from the MD regarding Miter Industrial Supplies Ltd Environmental, Social and Governance commitment 2026

'At Miter Industrial Supplies Ltd, we recognise our responsibility to operate in a manner that respects people, the environment, and the communities in which we work. As a growing small business, we are committed to aligning our practices with internationally recognised sustainability standards and strengthening our Environmental, Social and Governance (ESG) performance across all areas of our operations.'



Over the past year, we have taken meaningful steps to reduce our environmental footprint, including the development and implementation of our Sustainable Procurement and Purchasing Policy and an updated Environmental Policy. These policies guide decision-making across the business and ensure that environmental considerations, resource efficiency and responsible sourcing form part of our core operations.

The team remain central to our success. We continue to invest in employee health, safety and wellbeing through training, open communication and a strong internal culture of responsibility. I am proud of the team's continued commitment to safe and sustainable working practices, reflected in Miter's excellent health and safety compliance record and our ongoing training programmes delivered through trusted partners.

I am also strengthening our approach to supplier management by identifying and mitigating environmental, social and governance risks within our supply chain. This includes increasing transparency, improving supplier engagement, and working collaboratively with partners who share our values around responsible business conduct.

Looking ahead, we are committed to continuous improvement across all areas of ESG. In 2026, we will focus on monitoring our progress, setting clearer performance indicators, and regularly reviewing the effectiveness of our policies and actions. Our goal is to ensure that our customers receive not only excellent service but also the confidence that Miter operates responsibly, ethically and with a long-term view of sustainability.'

Best wishes *Julian Winfield*

MD. Miter Industrial Supplies Ltd